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Grand Palladium Colonial Resort & Spa

CATEGORY 5

ADDRESS Carretera Federal Chetumal Pto-Juarez Km 256-100,

Playa Del Carmen Quintana Roo, México

TELEPHONE +52 9848772100 **FAX** +52 9848772105

E-MAIL Ana.cardoso@palladiumhotelgroup.com

WEB Palladiumhotelgroup.com

BUILT 2002

LAST REFURBISHED 2014
TYPE OF HOTEL Holida

YPE OF HOTEL Holiday Resort, Events and Conferences, Family friendly.

BOARD BASIS All Inclusive 24 hrs .

A RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Languages spoken:
Check-Out: 12pm	Card payment: 🔤 🚾 😜	Day pass*
Night pass*	Early Check In***	Late check out***
Upgrade*	Express Check-Out	Currency exchange
Courtesy room	Customer Service	Babysitter***
Fax Service*	Copy services*	Newspapers
Wake-up call	Porter	Rellhovs

Observations: *Extra charge ***Extra charge & On request

△ SERVICES

₹ Free Wi-Fi	Room Service 24h*	$\overset{\mathfrak{G}}{ {\hookrightarrow}}$ Waiter service in the pool
ar rental*	Fire alarm	Pool towel
Medical service*		24-hour security
P Parking	Info Tours	

Observations: *Extra charge

✓ HOTEL FACILITIES

Num. rooms: 406	Villas: 14	Lobbies: 1
Area: 1.220.000	Swimming pools: 6	Show cooking Restaurants: 4
A la carte Rest.: 9	Bars: 21	Miniclub /Babyclub /TeenClub
Sporting facilities	Conference rooms	Outdoor Jacuzzi
Orchid garden	Catholic Church	Zentropia Palladium Spa & Wellness •
Crocodile aquarium	Gym	Hairdresser
Gift Shop	Sports facilities	Boutique

Observations: *Extra charge

ACCESS	🖒 DISABLED	BEACH	$lue{lue{\Box}}$ B. CENTER
Airport km: 90	Accessible rooms: 8	Beach Access: Yes	Banquet: 3
Taxi min: 90	Level access: Yes	Lifeguard: Yes	Total Area: 137
Approx. price USD: 100-150	Pool Access: Yes	Sand color: White	Max Capacity: 200
			Observations: GP Kantenah





BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Smoking area	Location
Show cooking Restaurants					
La Hacienda	Breakfast:07:00am-11:00am Lunch:01:00pm-03:30pm Dinner:06:00pm-10:30pm	-	1	-	Gp Colonial
Tikal	Breakfast: 07:00am-11:00am Dinner: 06:30pm-10:30pm	-	/	-	Gp Kantenah
El Gran Azul	Lunch:11:00am-05:00pm	-	1	-	Gp Colonial - Gp Kantenah
La Dalia	Breakfast:07:00am-11:00am Lunch:01:00pm-03:30pm Dinner:06:00pm-10:30pm	-	1	-	Gp White Sand
A la carte Restaurants					
El Dorado (Steak House)	Dinner :05:30pm-10:30pm	-	✓	-	G P Colonial
La Adelita (Mexican Cuisine)	Dinner :05:30pm-10:30pm	-	1	-	G P Colonial
Sumptuori (Japanese Cuisine)	Dinner :05:30pm-10:30pm	-	1	-	G P Kantenah
Portofino (Italian Cuisine)	Dinner : 05:30pm-10:30pm	-	1	-	G P White Sand
La Lola (Spanish Cuisine)	Dinner: 05:30pm-10:30pm	-	1	-	G P White Sand
Ribs & More (Steak House)	Dinner: 05:30pm-10:30pm	-	1	-	G P White Sand
Bahia E Brasa (Brazilian Cuisine)	Dinner :05:30pm-10:30pm	-	/	-	G P White Sand
Poseidón (Rice And Fish)	Dinner :06:30pm-10:00pm	/	1	-	G P White Sand
Chang Thai (Thai Cuisine)	Dinner: 05:30pm-10:30pm	-	1	-	G P Kantenah
Lobby bars					
Colonial	10:00am-01:00am	-	-	-	G P Colonial
Kantenah	10:00am-00:00am	-	-	-	G P Kantenah
La Plaza	07:00pm-00:00am	-	-	-	G P Colonial
Churchill	07:00pm-01:00am	-	-	/	G P Kantenah
Hemingway	06:00pm-00:00am	-	-	-	G P Kantenah
Xtra Time Sport Bar	00:00am-00:00am	-	-	-	G P Colonial
White Sand	10:00am-00:00am	-	-	-	Gp White Sand
Bars in Restaurants					•
El Gran Azul	10:00am-00:00am	-	_	-	G P Colonial
La Adelita - El Dorado	05:30pm-10:30pm	-	1	-	G P Colonial
Sumptuori - Chang Thai	05:30pm-10:30pm	-	/	-	G P Kantenah
La Laguna	10:00am-00:00am	-	_	_	Gp White Sand
Bahía E Brasa - Ribs & More	05:30pm-10:30pm	-	/	-	G P White Sand
La Lola - Portofino		-	/	-	G P White Sand
Pool bars	20.00р				0 / 1111100 001100
Secret Bar	10:00am-00:00am	-	_	/	G P Colonial
El Rinconcito	10:00am-06:00pm	_	_	/	G P Kantenah
	10:00am-07:00pm	_	_	/	G P White Sand
Swim Up Bar	10.00diii 07.00piii				or mile same
Gran Azul	Summer: 10:00am-08:00pm Winter: 10:00am-06:00pm	-	-	-	G P Colonial
La Laguna	Summer:10:00am-08:00pm Winter:10:00am-06:00pm	-	-	-	Gp White Sand
Beach Bars					
Las Olas	00:00am-00:00am	-	-	-	G P Colonial
La Jarra	10:00am-06:00pm	-	-	-	G P Kantenah
Poseidón	07:00am-11:00pm	-	-	-	G P White Sand
	- I-				

Dinners at the A la Carte restaurants are unlimited and subject to availability. This service does not apply to the teppanyaki and the **Observations:** Poseidon restaurant. For groups of more than 10 people, please contact our Guest Services staff. The service of alcoholic beverages to persons under 18 is prohibited.





ROOMS

TOTAL:406	Deluxe Garden View	Junior Suite Garden View	Junior Suite Pool Side	Romance Villa Suite Pool Side
Number of rooms	252	72	58	24
m²	36.9	42	42	58.4
2 double beds	✓	/	✓	-
King size bed	✓	✓	/	✓
Shower	✓	/	✓	-
Outdoor shower	-	-	-	✓
Bathtub	/	✓	/	✓
Double sink	-	-	-	✓
Sofa Bed	-	/	1	✓
Combined bedroom and living room	-	/	1	✓
Terrace/Balcony with hammock and furniture	-	-	-	✓
Balcony with furniture	✓	/	✓	-
Bathrobe and slippers	-	-	-	1
Minibar	✓	✓	1	✓
Radio / alarm clock / iPod dock	-	✓	✓	✓
Flat-screen TV	✓	✓	✓	✓
Flat-screen TV in the living room	-	-	-	-
Electronic safe	✓	✓	✓	✓
Iron and ironing board	✓	✓	✓	✓
Tea and coffee-making facilities	✓	✓	✓	✓
Bathroom amenities	✓	✓	✓	✓
Hair dryer	✓	✓	✓	✓
Wake-up call	✓	✓	✓	✓
Rooms for disabled guests	✓	-	-	-
Reading area	✓	✓	✓	✓
Desk	✓	✓	✓	✓
WIFI	✓	✓	✓	✓
Magnifying mirror	✓	✓	✓	✓
Full length mirror	✓	✓	✓	✓
Scales	✓	✓	✓	✓
Telephone*	✓	✓	✓	✓
Fan	✓	✓	✓	✓
Air conditioning	✓	✓	✓	✓
Crib**	✓	✓	✓	-
adults only	-	-	-	✓
Room service 24h*	✓	✓	✓	✓
Non smoking	✓	✓	✓	✓
Garden view	✓	✓	-	-
located near the pool	-	-	✓	1

Observations: *Extra charge **On request





POOLS

Name	Туре	Opening hours	Area ma	2 Depth cm	Location
Main Pool Colonial-Kantenah	Family	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3544	160	Gp Colonial - Gp Kantenah
El Secreto	Relax	10:00am-12:00pm	166	160	Gp Colonial
El Rinconcito	Family	10:00am-06:00pm	122	160	Gp Kantenah
Aquatic Park	Children	09:00am-06:00pm	757	40	Gp Kantenah - Gp Colonial
La Isla	Relax	10:00am-07:00pm	453	150	Gp White Sand
Main Pool White Sand	Family	Winter: 10:00am-06:00pm Summer: 10:00am-08:00pm	3678	150	Gp White Sand

Observations: By law, the use of glass containers is prohibited in the swimming pool area. All beverages and food are served in or on plastic glasses and plates.





KIDSCLUB

	Baby Club	Mini Club	Teens Club	
Age	1-3	4-12	13-18	
Schedule	09:00am-05:00pm	09:00am-05:00pm	04:00pm-12:00am	
Location	Gp Colonial	Gp Colonial	Gp Kantenah	





⊕ ENTERTAINMENT

Activities		Sport		Facilities	
Aerobic	Darts	Ping-pong Basketball Soccer field 2 Beach volle	Beach volleyball court		
Various Games	Zumba	Volleyball	Football		1
Crafts	Children's	Tennis	Air rifle shooting	Basketball court 2	Archery field
	Entertainment	Archery	Paddle	Rifle range	Paddle court 2
Night shows	Diurnal animation	Petanque	Catamaran	Tennis courts 6	Multi-purpose courts 2
Billiards Live I	Live Music	Kajak	Snorkeling	Minigolf	
		Windsurfing	Deep-sea fishing*		
		Diving*	Shuffleboard		
		Waterpolo	Aqua-Volley		
		Agua-Gvm			





Observations: *Extra charge

ZENTROPIA PALLADIUM SPA & WELLNESS Services Spa Fitness

FacilitiesServices SpaFitnessSteam rooms 2Dry and moist saunaBeautyMassagesGymDressing room

Relaxation area 2 Foot shower with Facial treatments Body treatments

stones 1 Lockers

Cold Jacuzzi 0 Hot Jacuzzi 0

Round Jacuzzi with gooseneck

Observations: SPA services with extra charge. Access to the Spa wet areas have extra charge. Only adults.

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